

Serangoon Public Library Social Story

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- Library Etiquette & Safety Precautions
- Library Staff
- Library Space
- Services

(Catalogue, Multimedia Stations, Printing Station,
Book Borrowing Stations, Reservation Locker, Bookdrop)



I am at Serangoon Public Library.

Library Etiquette & Safety Precautions

<p>Shout ✘</p> <ul style="list-style-type: none"> • Playing • Emergency 	 
<p>Talk loudly ✘</p> <ul style="list-style-type: none"> • Talking outdoors 	 
<p>Talk ✘</p> <ul style="list-style-type: none"> • Talking indoors 	 
<p>Whisper ✔</p> <ul style="list-style-type: none"> • In the library 	 

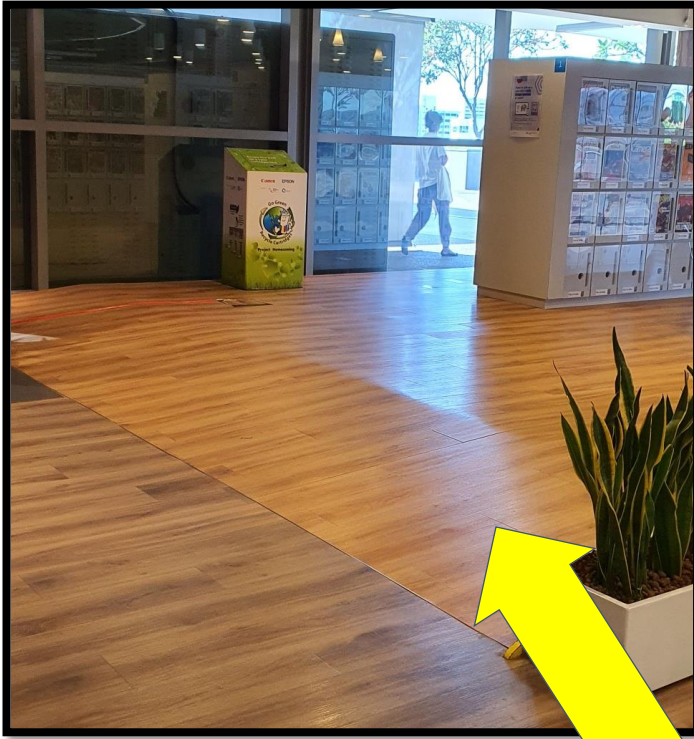
Inside the library, I will whisper and keep my voice down.

I do not want to disturb other people.

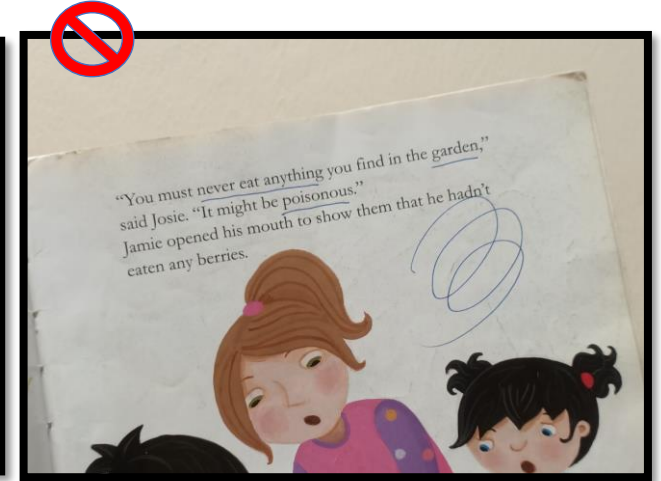
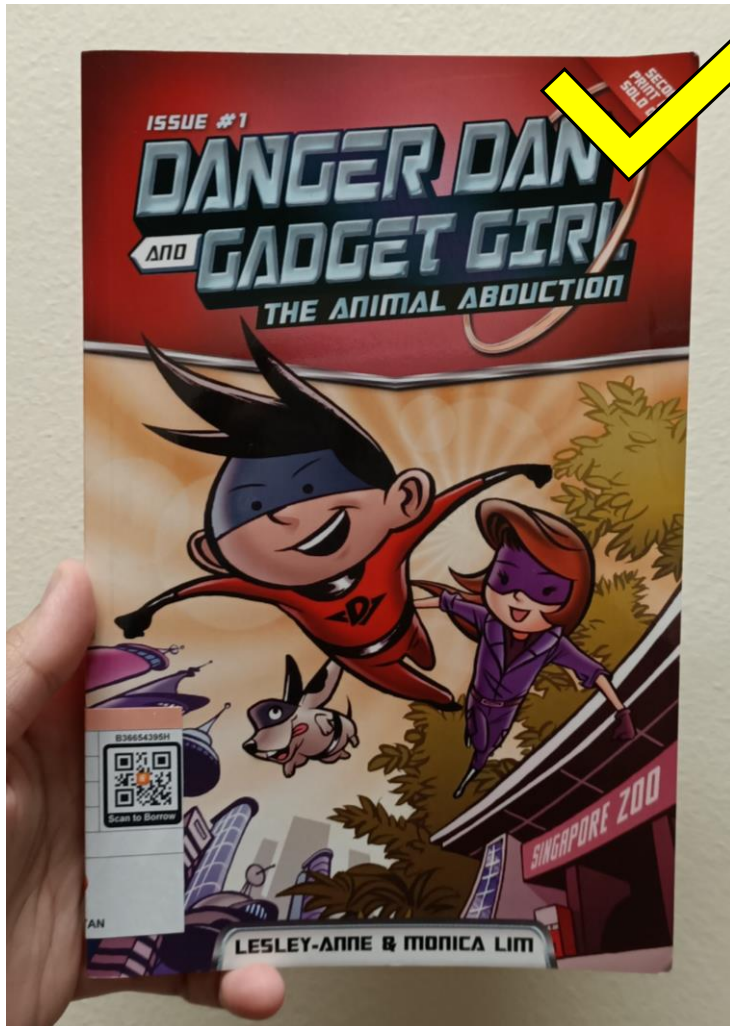


I will walk in the library.

I do not want to trip and fall or knock into anyone if I run.



There is a slope and a ramp in the library.
I will walk carefully. I do not want to trip over and hurt myself.



I must be careful when I am using library books or other library items.

I cannot stain, tear or scribble on books because they will be damaged.

Everyone can enjoy the books only if they are not damaged!



**Do NOT climb
on the shelves**

I must not climb on the
bookshelves.

If I climb on the shelves, they may tip
over and books may fall off the
shelves.

I do not want to hurt myself if I fall or
if the books hit me.



There are potted plants in the library.
I shall not play near them or push them over.

If I push the plants, they may topple over and I may break the pots.
I do not want to fall and cut myself on the broken pot pieces.



If I browse magazines, I must pull out the drawer slowly and carefully.

I do not want my finger to get caught between the drawers because it will be very painful.



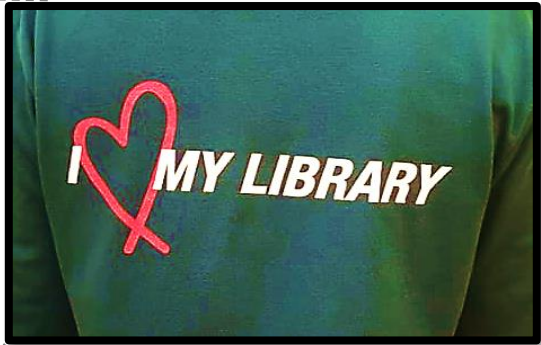
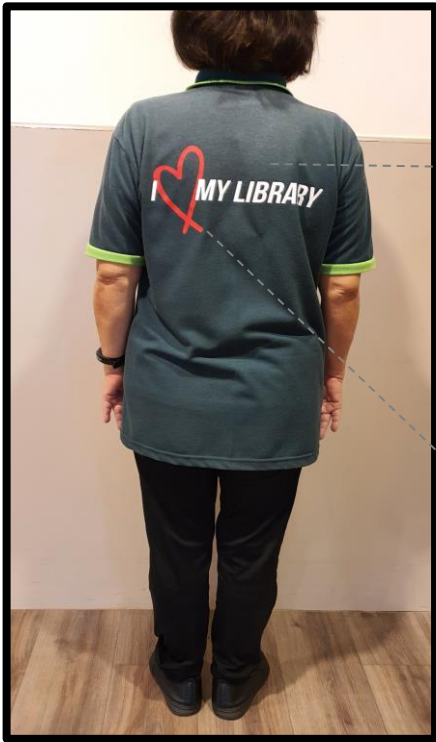
I must close the drawers fully.

I will not leave any drawers open in case someone walks into or trips over them.

Library Staff

I can get help from library staff who wear these uniforms.

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Library Staff

I can get help from library staff who wear these uniforms.

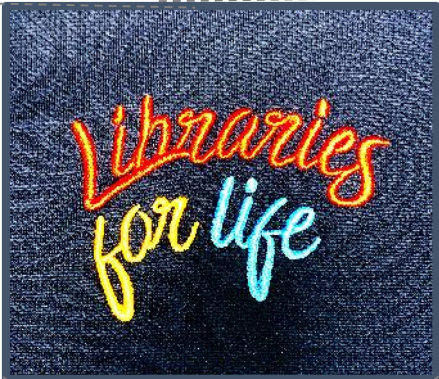
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Library Staff

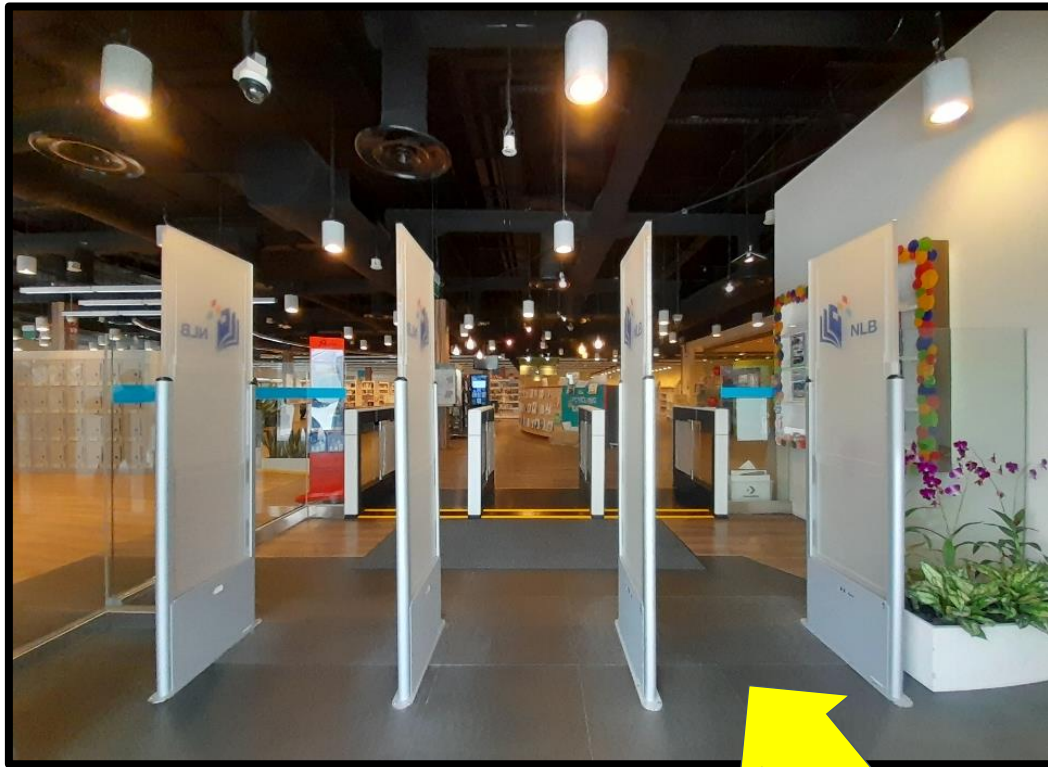
I can get help from library staff who wear these uniforms.

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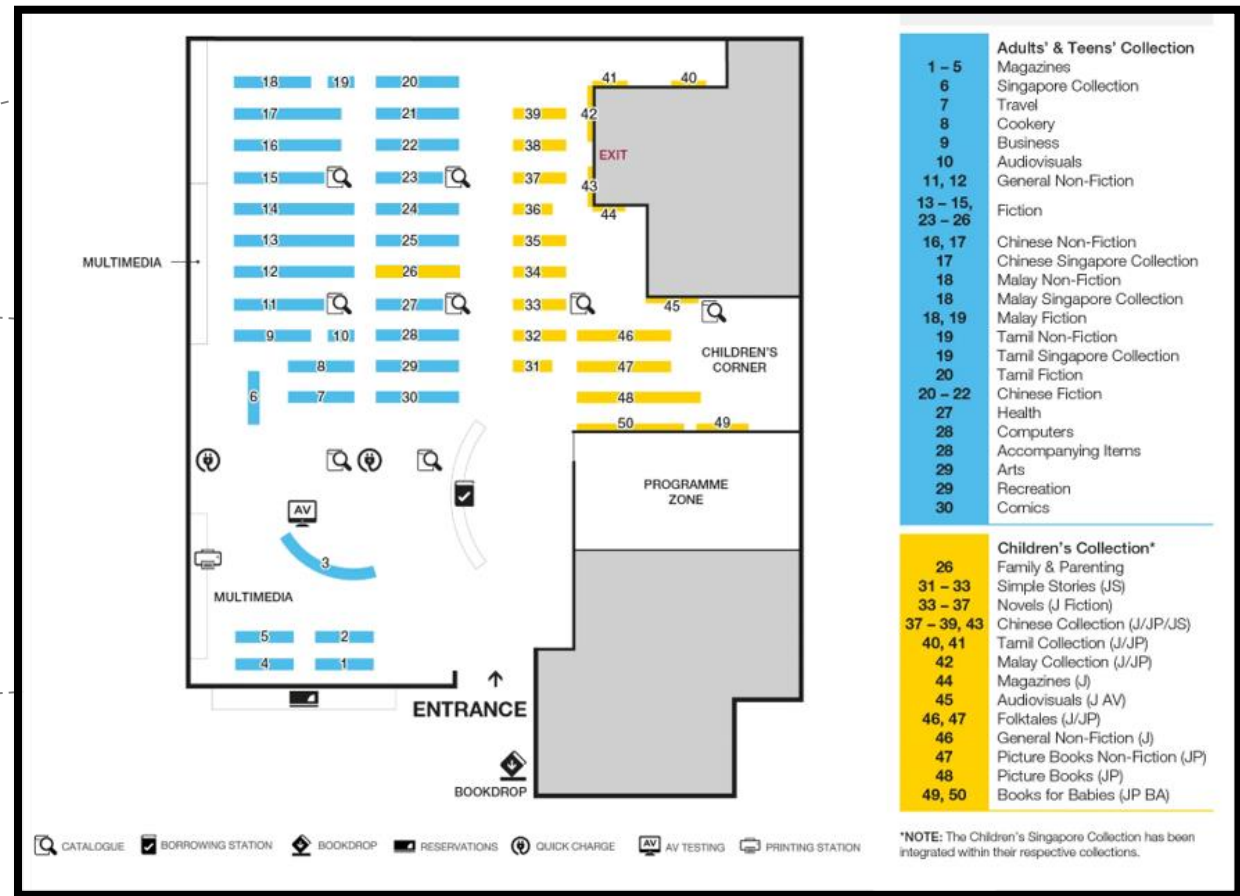
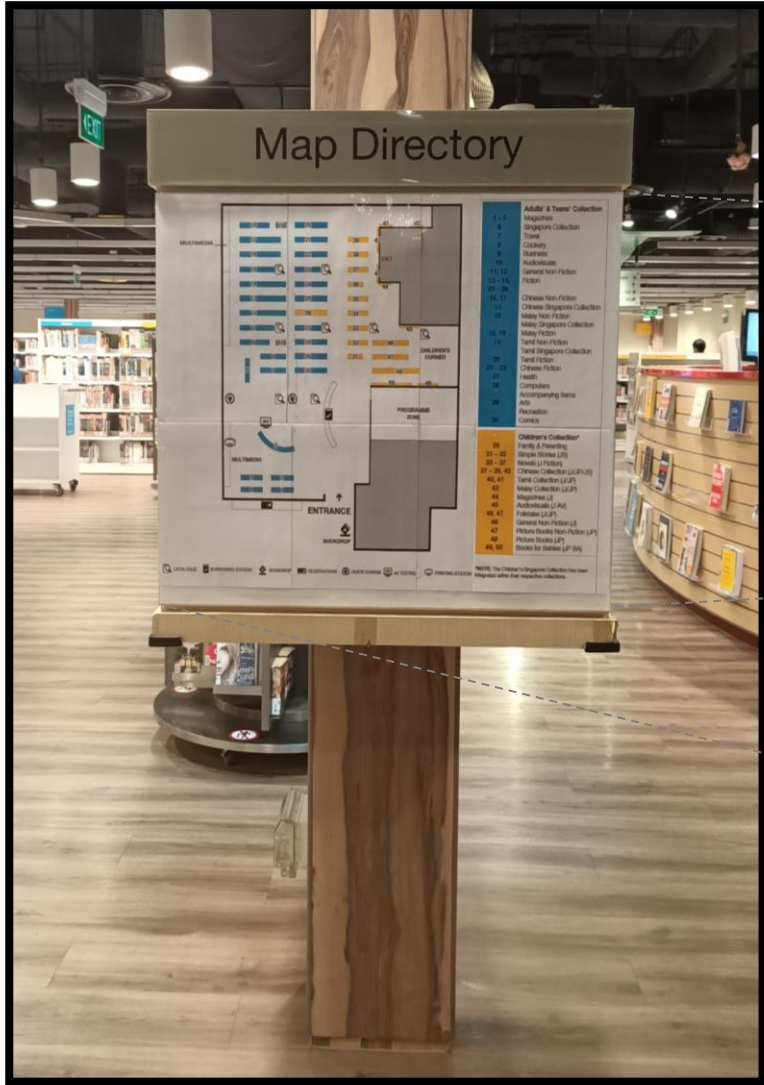


Library Staff

Library Space



I will enter the library through the gates.

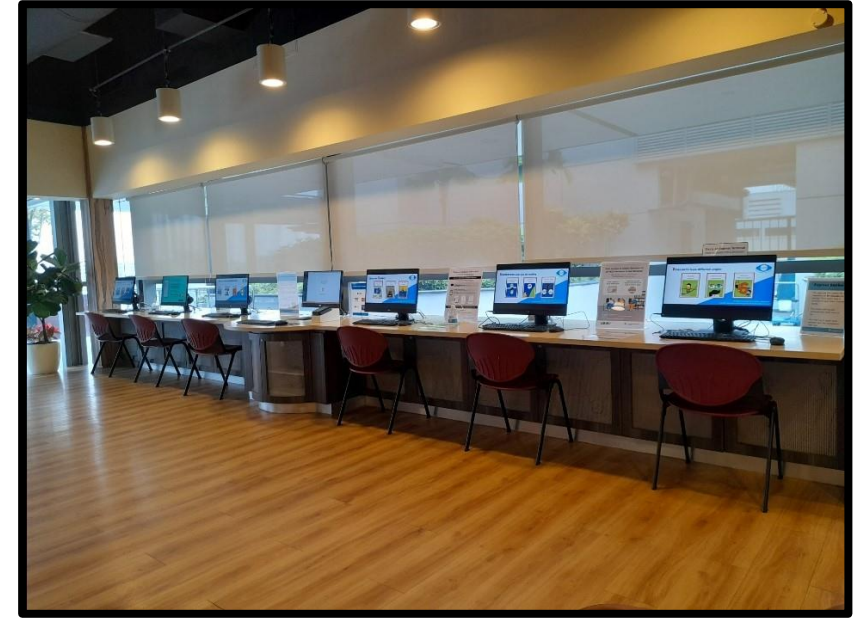


I can find this **Map Directory**. It shows me the layout of the library and where to go to find various things.

Magazines



Multimedia Stations



Near the entrance, I can get access to the magazine area for adults and the **Multimedia Stations**.

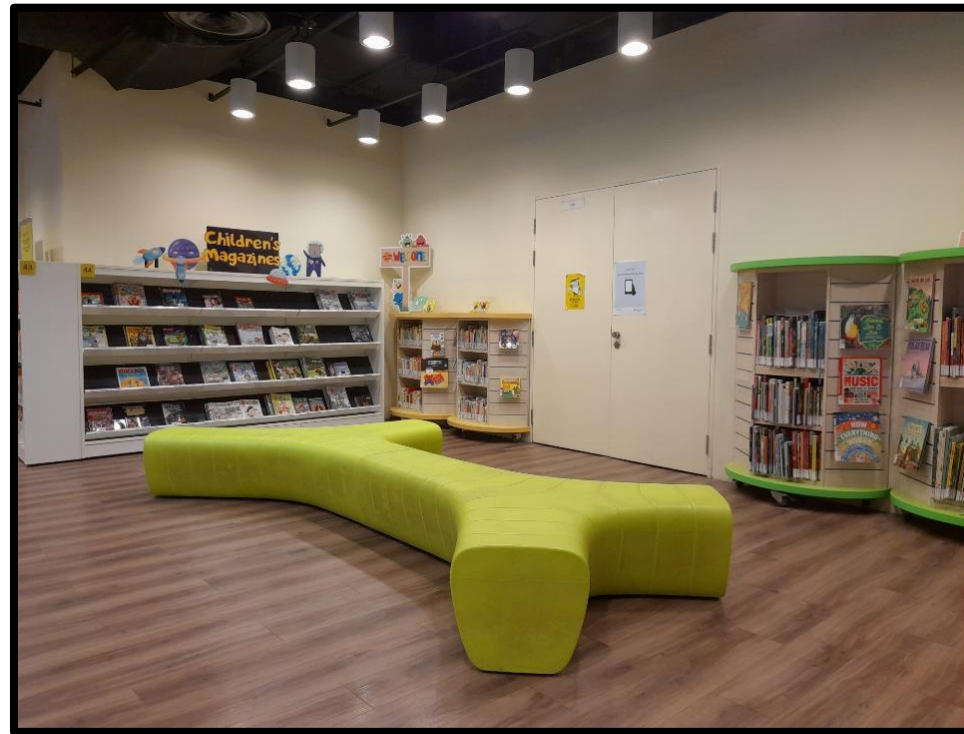


I can charge my mobile phone or tablet at the **Quick Charge Stations.**



This is the **Children's Section**.

I can find various books, magazines and audiovisual materials here.



This is where I can sit to read the books at the **Children's Section**.
I will see many other children with their families here too.



This is the **Adults' and Young People's Section**.

I can find books, audiovisual materials and computer attachments here.

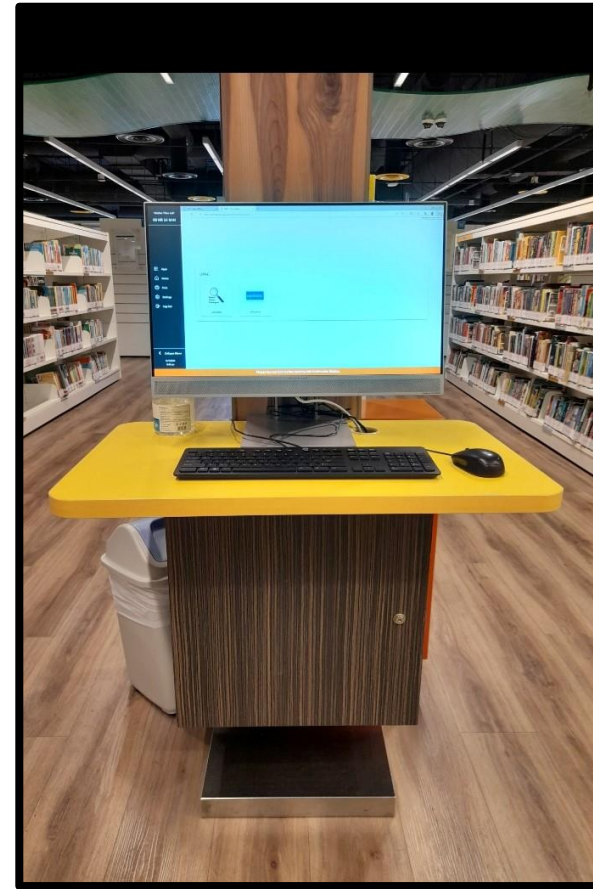


These are **Study Area**.

I can study, do my work or use my laptop here quietly.

I do not want to disturb others who are also studying or working.

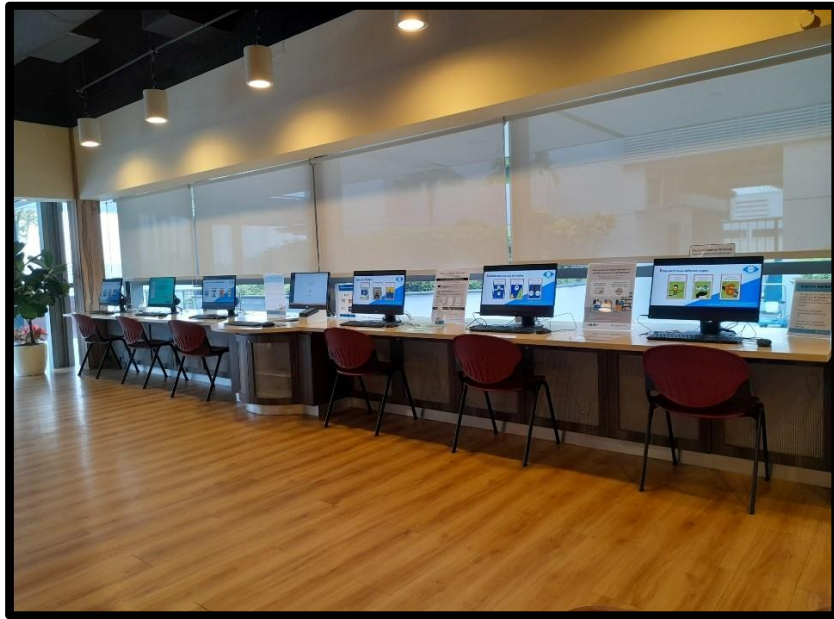
Services



These computers are called **Catalogue**.

I will find them all over the library.

I can use them to search for information about the books I want to read.



At the front of the library



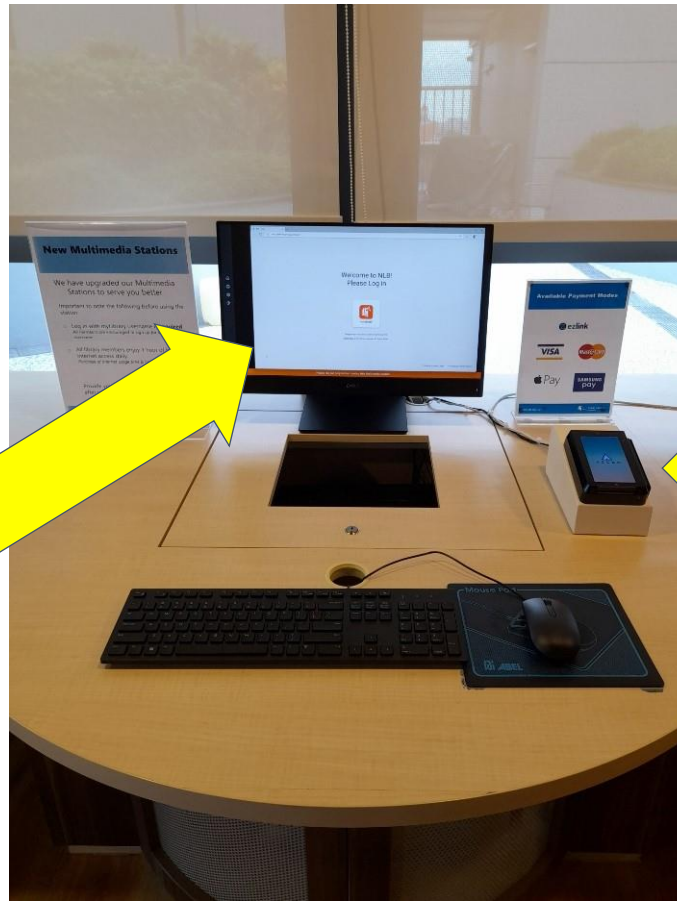
At the back of the library

These computers are the **Multimedia Stations**.

I can use the computers to do many things!

For example, I can read eNewspapers, eMagazines, print documents or browse the Internet.

I will log in first.



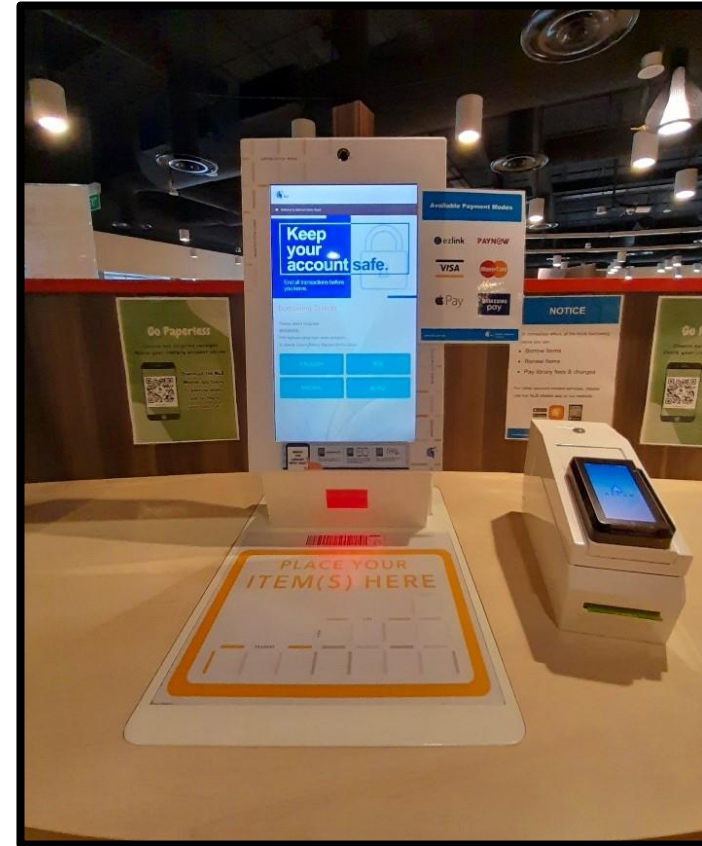
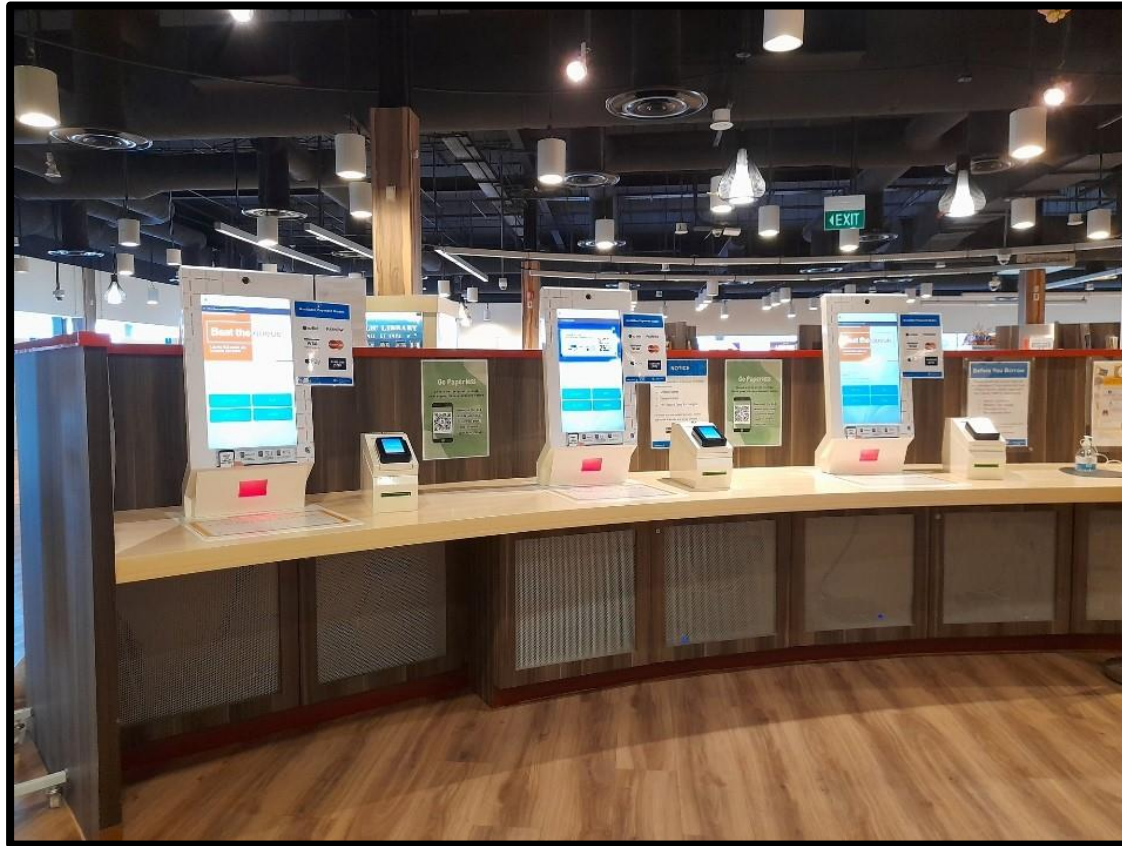
I can pay for printing by using a EZ-link card or through PayWave.

This is the **Printing Station**.

I can find this near the Adult Magazine area.

I can come here to print documents and pay for printing.

Before printing, I will use the Multimedia Station to submit the document to print.



I found some interesting books I want to borrow.
Before leaving, I can borrow them at these **Book Borrowing Stations**.

Experience the **revamped**

NLB MOBILE APP

New look, improved navigation, and personalised recommendations



Read eNewsletters and eMagazines
Enjoy complimentary access to local (SPH) and international eNewsletters and eMagazines.

Find a Title
Browse and borrow a title. Choose from over 900,000 copies of eBooks and audiobooks.

Scan and Borrow
Beat the queue at the libraries! Scan and borrow physical materials easily.

Manage Your Account
Check your loan records, reservations, due dates of items, and pay outstanding fees.

Download on the App Store
GET IT ON Google Play

Don't miss out on these useful features and more! Scan the QR code or visit go.gov.sg/nlb-mobile to download.

NLB | National Library Board Singapore



I can also borrow or reserve books using the **NLB Mobile app!**

I can scan this QR code to download the app using Google Play or Apple App Store.

LOAN RECEIPT
NATIONAL LIBRARY BOARD
Serangoon Public Library

Station : SRGRF2BBS05
Date : 02/08/2021
Time : 11:17:27
Name : XXXX XXX XXXX

Please go to
<http://www.nlb.gov.sg> to check
your loan status or renew your
library items.

Items Borrowed	Due Date
1. Cilik cerdas - MAR 2020 ISSUE 03 B34471003K	23 Aug 2021

For enquiries, please email us at
enquiry@nlb.gov.sg

After I borrow a book, I can choose to print the receipt. The receipt will look like this.

The **due date** for me to return the book I borrowed will be printed here.

I can check the due date using the NLB Mobile app too.



I will exit the library through the gates.



If a book is unavailable, I can reserve it.
I will come here on another day to collect my reserved book from the **Reservation Locker**.



This is the **Bookdrop**.
I have to return my borrowed books here by the due date.



Now I know where to go in the library.

I also know what I can find and do at each section.

If I want to read and listen to stories, I can always come back to visit the library!

If I need more help, I can send an email to enquiry@nlb.gov.sg.